



# Dispatch Times

February 2020  
Volume 7, Issue 2

## Full Compliance With State PSAP Operations Rules

The three PSAPs (Public Safety Answering Points); Warren County Communications, Lebanon Police Department (Dispatch) & Franklin Police Department (Dispatch) were notified that for the 2020 PSAP Operations Rules review, we were all in full compliance. The departments are required to submit several documented trainings, new employee rosters and Call statistics when answering 911. Great job everyone!

## Dispatcher Gives Life-Saving Instructions

On January 31, 2020 we received an email from Deputy Chief, Billy Goldfeder with Loveland Symmes Fire Department. He heard a squad run dispatched to his neighbor's home, so he ran over to help. The 22 month old baby was blue and barely breathing. Goldfeder wanted to pass on that the baby ended up breathing on his own and was transported to the hospital. *From my brief observation along with what Mom (Kris) said, your dispatchers were exactly as you would expect: caring, professional but also very direct in providing emergency instructions to an extremely frantic Mom and Dad-both justifiably upset and scared.*”, said DC Goldfeder. Great job Emmaline Ritchie!

## Traffic Stop-Pursuit-Foot Chase-Arrested

February 1, 2020, Maineville Police Department's Captain, Scott Aronoff sent out a press release reference a traffic stop that led to a pursuit, two crashes and a foot chase. The driver was originally stopped for improper display of a license plate. The female driver failed to show proof of a valid driver's license and kept putting her vehicle in drive. Maineville requested Hamilton Township Police Department for backup and when they arrived, the driver took off. HTPD pursued the vehicle for about two miles when the driver crashed into a yard, backed up and took off again and almost hitting a Warren County Deputy. The female driver then crashed into a ditch and attempted to flee on foot, but was tackled and arrested. No officers were injured or law enforcement vehicles damaged. The communication Center was thanked for their assistance and professionalism. Great job everyone involved!

## Deputies and Dispatcher Help Elderly Male

On February 2, 2020 a call was dispatched to the Sheriff's Office for a possible intoxicated driver. Soon after Deputy Bens confirmed that the driver was an 83 year old male from Springdale, that was lost and confused. Deputy Grossenbaugh, Vonholle and Bens all made sure he made it home safely. In the meantime, Dispatcher Stacy Ryan contacted Ohio State Patrol's Intel division and was able to locate the male's son. The elderly male has early onset of dementia and after this scare he was going to get him some help. Excellent job by all involved!

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### Mark Your Calendar!



**February 10-21**  
MARCS System Upgrade

**February 18**  
Technical Sign Off-  
(Central Square)

**February 21-28**  
ETC Class

**February 27**  
Weather Spotter  
Class-Atrium 6:30  
pm - 9:00 pm

# Employee Spotlight



## February Birthdays

Ashlee Rector - 17th

Stacy Ryan - 19th

Samantha Hall - 23rd

Lesli Holt - 28th



## Milestones

Dennis Rutter- 20 years

Chris Carr - 20 years



## Congratulations To Our Two New Supervisors



### Kristen Miller

*"I live in Anderson Twp on the east side of Cincinnati. My dad is a retired fire/ems LT and my mom was an RN. Helping people is all I've ever known, and all I've ever wanted to do. I have worked in fire/ems for 17yrs. I have worked for fire departments in Hamilton Co and Kenton Co in NKY.*

*I currently work for Kings Island Fire Dept as a medical responder. I have been an emergency dispatcher for almost 6 years. I started my dispatch career at UC, then worked at Clermont Co for 3 yrs. until I was hired here in June 2018.*

*I live with my partner, our 8 yr old daughter, and 2 dogs. In my free time I am working towards competing in CrossFit. My family and I spend a lot of our free time at our gym, Anchor Fitness. We love it! I used to play class A women's softball, but have recently retired due to shoulder surgery.*

*Working at Warren County has become a huge highlight in my life. After being at other agencies, I have realized that Warren County is where I belong and I plan on retiring from this agency. I have a deeply rooted passion for helping others and saving lives, and being here helps me to achieve that."*



### David Sauer

*"I have been a firefighter/paramedic for 18 years with most of my time served in Hamilton County and previously worked as a dispatcher for Northeast Communications. I live in the Morrow area with my wife and children. In my spare time I enjoy fishing, watching my boys play football, and daughters compete in competitive dance."*

## LEADS

By: Chris Dill, Supervisor, LEADS TAC

### Robbery Response Updates

We are in the process of updating the WARREN COUNTY UNIFORM ROBBERY RESPONSE PLAN FOR FINANCIAL INSTITUTIONS. Updated information saves time in the event of an emergency and we are asking for your help. In the past we have called, faxed and sent letters to the financial institutions to get updated information. While some institutions have updated their information, there are many that are reluctant to give out this information due to the ongoing number of scams.

We are asking you to take this opportunity to reach out to the financial institutions within your jurisdiction to have them update the robbery response plan. This will help us have the most accurate and up to date information available. This would also be an excellent opportunity to have them review the policy. Unfortunately there are more times than not that the employee does not know the proper procedures, putting themselves and others in danger.

The Warren County uniform robbery response plan for financial institutions form has been mailed out to all departments. This should be taken to all financial institutions to be completed.

Once this form is completed, it can be hand delivered, mailed or faxed to the Communications Center so we can update our database and have the information readily available.

Thank you for your attention to this matter.



## Hazard Mitigation Planning Meeting #2

Warren County EMA hosted the second of three community meetings for the Hazard Mitigation Plan update. This meeting focused on picking out mitigation projects that would help jurisdictions and businesses reduce risk.

Participants reviewed the county rankings for hazards and possible projects that could prevent those hazards from occurring or reducing risk. Jurisdictions and businesses then listed projects that they are interested in pursuing, pending funding and logistics become available. The total list of projects, once reviewed and approved at the next meeting, will be placed into the plan and tracked for five years.

**ATTEND OUR FINAL HMP PLANNING MEETING!**

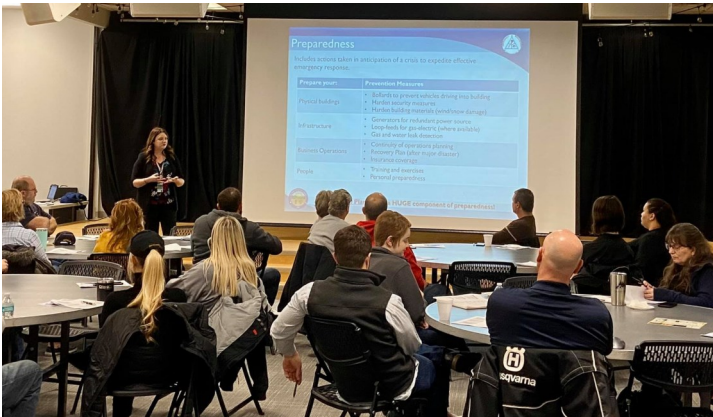
**March 25, 9a-12a @ 406 Justice Drive in Lebanon**

The Final HMP Planning Meeting will focus on the total list of projects, grant funding opportunities, and reviewing portions of the county's plan.

Please join us to help make this county safer and more resilient to disasters!



## EMA Presentation on Personal and Business Safety for the Warren County Safety Council



Operations Manager, Lesli Holt, presented on personal and business preparedness at the January Warren County Safety Council meeting. Topics included identifying hazards, the planning process, training and exercising, and personal preparedness tips. Handouts were also provided with tips and templates for businesses to write their emergency operations plans.

The better prepared businesses are, the faster the community can recover economically and socially from disasters.

*Warren County EMA is appreciative for the opportunity to speak with business and industry leaders to help make the county safer!*

## LEPC Exercise

LEPC and Grants Coordinator David Wood is working with the Local Emergency Planning Committee's (LEPC) exercise planning team to plan the 2020 Full Scale Exercise. The scenario is an expansion of a real-world incident where a tanker truck of anhydrous ammonia wrecked on the highway and was brought to a local business to off-load the contents into an undamaged container. If your agency would like to be involved in the 2020 LEPC full scale exercise, please contact David Wood.



# January Dispatch Stats

	County	Franklin	Lebanon	County Day Shift 0800-2000	County Night Shift 2000-0800
Total 911 Calls Received in January	4,537	630	563		
Total 911 Calls Year To Date	4,537	630	563		
Created the Most Incidents in January				Ashlee Rector 594	Shelby Davis 433

## Meet Our New Dispatchers



### **Kelsey Davis**

Kelsey grew up in Miamisburg, went to Springboro High School and Warren County Career Center for her EMT-Basic. She has worked at JEMS for a year and has volunteered at Carlisle Fire Department for 2 years. She has 3 brothers and 1 sister and a dog named Khloe. In her free time she enjoys kayaking and spending time with her family and friends.



### **Ethan Tyree**

Ethan grew up in Jamestown, Ohio and has worked for various fire and EMS departments for the last 9 years; including Careflight Ground and Paint Creek Joint EMS/Fire District. He comes from a first responder family and his brother is in the Air Force. Ethan is also an avid car & motorcycle enthusiast.



### **Tammi Wolf**

Tammy is from Cincinnati and went to Princeton High School and Scarlet Oaks. She has many years of office manager and HR manager experience. Tammi has 2 sons and a daughter and in her free time she enjoys spending time with her children and doing outdoor activities.

## New Dispatchers (Cont.)



### **Kimberly Adams**

Kimberly grew up in Milford. Previously she was a firefighter/EMTP (Paramedic) for Milford Community Fire Department and an EMTP for Trihealth MICU. She attended UC's paramedic program. Kimberly is married with 1 son and 2 bonus sons and 2 dogs. In her free time she enjoys reading, traveling and spending time with her family.



### **Jeanne Johnson**

Jeanne was born and raised in Southern California. She has a Bachelors of Science in Criminology. Jeanne dispatched for Long Beach Police Department in Long Beach, Ca. She is married and has a 10 month old baby girl. In her free time she loves watching football (Rams fan!), shopping, hanging out with family and going to the gym sometimes. She has only been in Ohio since December 2019 and she's enjoying the significantly lower gas prices!



### **Kimberly Jent**

Kimberly grew up in Norwood and has a Bachelors in Communication from the University of Cincinnati. She dispatched for the City of Norwood for 6 years while simultaneously dispatching for Hamilton County for the last 3 years! Kimberly is single and loves all things Disney. If anyone was wondering, the pink jeep in the parking lot is hers!



### **Wesley Cox**

Wesley is from Franklin and graduated from Franklin High School in 2008. Previously he worked for Warren County ESC where he worked with behavior challenged high school students. He has a girlfriend and may be getting married soon. He enjoys horse trail riding, camping, going on vacations and his dogs.



# Where Am I?

If you know the location where this picture was taken, email us at [melissa.bour@wcoh.net](mailto:melissa.bour@wcoh.net) no later than February 28th. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for and your guess of the location. Don't forget to check back next month to see if your name was drawn.

No one guessed the correct location; which was the newly renovated Juvenile Probate Court building at 900 Memorial Drive, Lebanon.



## Probate Juvenile



The Warren County Probate/Juvenile Court's open house was January 21st to celebrate their much needed expansion and renovation and it looks amazing!



### Warren County Emergency Services

520 Justice Dr  
Lebanon, OH 45036  
(513) 695-1315

Stay connected with us by:  
Website: [www.co.warren.oh.us/emergencyservices](http://www.co.warren.oh.us/emergencyservices)  
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